Community Safety Action Plan 2008-9

Quarter 4 January – March 2009

There are six sections to the action plan highlighting objectives identified from the strategic assessment 2008/09 priorities, with one cross cutting theme – Alcohol and drugs.

The action plan will be updated quarterly by the Joint Action Group (JAG).

Community Safety Action Plan 2008-2009 – Quarter 4

JAG ref	Objective	Actions	Performance indicator/ outcome	Ref to National Indicators	Lead agency	Lead Action Group(s)	Update: 2008-2009 Quarter 4
1.1	Improve communications between partnership and public in East Herts	 Advertise the partnership logo on chosen format Create Partnership website Publish press releases in Link Magazine Publish stories in partnership newsletters/magazines where necessary 	Publicity of logo, website set up Initiatives e.g. press articles, promotion opportunities	S-A5.1	EHC	Comms	 Partnership logo advertised on 5000 cotton bags and 5000 pens for public distribution Partnership website domain secured Link magazine published introductory article on 2008-11 Plan
1.2	Support PCSOs in their role as the key focal point in the community	 Provide shadowing opportunities for PCSOs 	Shadowing opportunities offered or fulfilled.	S-A5.2a	EHC, Police	Comms	 Positive publicity took place in July to promote the 24 trained PCSOs to issue Fixed Penalty Notices.
		Partnership Communications Group to spread positive messages on the work of PCSOs in the community.	No of press articles released				 Shadowing carried out with Riversmead and Hertford SNT for the Riversmead funded PCSO's. 12th June 2008 saw a positive publication of the Riversmead funded PCSO;s in the East Herts Herald and numerous further press articles were released for OF APTEKA the Sele Football Project.

1.3	Create a safer and cleaner environment	 Develop a proactive and reactive response to graffiti issues Hold an 'environmental week' to target neighbourhoods 	Adoption of response to graffiti issues No of environmental weeks	S-A1.1b	EHC	Comms	Sele Action week took place week commencing 27 th October 2008. Activity included environmental awareness and graffiti removal.
1.4	Reduce the fear of crime with vulnerable people	 Support taxi camera initiative Support/implement projects, schemes or initiatives as necessary 	No of projects and schemes implemented.		EHC	N/A	21 out of 21 cameras signed up for use in East Herts taxis.
1.5	Work with partners to devise schemes that are visible in the community to assist in reducing the fear of crime.	 Conduct street briefing/road show(s) See actions under youth engagement 	No of street briefings and road shows		EHC, Police	Comms	 Street briefings have been conducted in Hertford in each locality monthly. These have been utilised to set the priorities for the Policing Pledge. Partnership funded notice boards have been produced to advertise these events. The partnership is supporting Street Pastors initiative in Hertford and Ware and Bishop's Stortford.
1.6	Involve local communities in identifying and dealing with local community safety issues	 Hold public meetings/community workshops to inform the strategic assessment Hold regular locality meetings 	Number of public, locality meetings and consultation events	S-C10.1, S-C10.2	EHC	Comms	One public workshop meeting held in Bishop's Stortford. Consultation has informed strategic priorities for 2009/10 Ward meetings organised by SNT officers / PCSOs, to ensure local concerns are identified and addressed. "Policing Pledge" will further improve local accountability and ensure issues of public

1.7	To advertise and increase community partnership work in the form of success stories	 Partnership Communications Group to follow up achievements against whole action plan for press releases 	Submission of press releases		EHC	Comms	concern are prioritised and dealt with appropriately. Potential news releases evaluated every meeting Taxi camera initiative
1.8	To respond to people's fears surrounding race and hate crime	Publish information on how to report hate crime incidents Support hate crime surgeries	Nature and availability of publication No of surgeries run		EHC, Police	N/A	 published in Mercury Hate crime reporting form available on East Herts Council website Surgeries held: 2 in Bishop's Stortford, 2 in Hertford, 2 in Ware
1.9	Protect the community and ensure public safety from issues arising from the night time economy or individuals who misuse alcohol	 Provide additional enforcement of DPPOs through the accreditation scheme Provide taxi marshalling schemes as necessary Produce night time economy information 	Staff accredited Taxi marshalling schemes supported Provision of NTE information	S-A1.1d	Police	Comms, NTE, A&D group	 Accreditation scheme being developed "Know your limits" campaign ran from 15th – 19th December. Op Active (CDRP-wide policing initiative) operated throughout December and incorporated multi-agency activities aimed at management of the night time economy – making use of media vans, licensing officers, street pastors Police and East Herts Council working in partnership with Bishop's Stortford and Hertford and Ware Street Pastors. Financial and administrative support given. Taxi Marshalling order obtained for Amwell End, Ware. Taxi

			Marshalling continues in Hertford to support dispersal for the night time economy
			for the hight time economy

		2. ANTI-SO	CIAL BEHAV	IOUR			
JAG ref	Objective	Actions	Performance indicator/ outcome	Ref to National Indicators	Lead agency	Lead Action Group(s)	Update: 2008-2009 Quarter 4
2.1	Target hotspots identified by JAG	 Hold problem solving meetings as necessary Prioritise the deployment of CCTV, including covert cameras 	Problem solving meetings held CCTV deployments	S-A1.5, NI17	JAG, EHC	ASB	 23 Partnership problem solving meetings Jointly purchased covert camera deployed to 7 different location Covert desk lamp camera
		 Carry out visual audits as necessary 	No of visual audits				deployed to 2 locations
2.2	Target offenders through the Anti-social Behaviour group	Pursue ABC'sPursue ASBO's	No of ABC's and ASBO's	S-A1.3, NI17	EHC	ASB	24 ABCs signed14 ABCs declined2 Post-conviction ASBO obtained
2.3	Reduce criminal damage and anti-social behaviour by tackling alcohol related offending	 Carry out Test purchasing to reduce underage sales 	No of operations carried out	S-A1.4, NI17	EHC	ASB, NTE, A&D	Bishops Stortford DPPO approved 25th November. Signage being erected in
		 Investigate requirement for additional DPPOs 	Additional DPPOs identified			group	conjunction with Highways – go live date of 1st April – signage now up.
		 Pursue Public House Exclusion orders for individuals 	No of Public House Exclusion orders				
2.4	Increase PCSO capacity to issue fixed penalty notices for litter, dog fouling	 Implement protocol for Fixed Penalty Notices for PCSOs 	Protocol implemented	NI17	EHC	N/A	PCSOs now trained to issue FPNs for dog fouling and litter
2.5	Provide response back to	 Officer to adopt appropriate 	Protocol/proc	NI17	EHC	N/A	89 ASB complaints directly to

	complainants on the action taken to address an anti-social behaviour complaint		method of feedback - signposting, visit from PCSO, letter, phone call	edure implemented				ASB & Projects Officer. All given contact details and partner agencies made aware where appropriate
2.6	Work with PCSOs to report environmental crime (litter, graffiti, dog control, abandoned vehicles, fly-tipping, nuisance vehicles)	0	Provide each PCSO with a contact card detailing how and who to report environmental crime to.	Monitor and feedback on application of contact card	NI17	EHC	N/A	Contact card produced and distributed.
2.7	To organise diversionary activities in hotspot areas and or known offenders	0	Individuals identified through YISP and case review group	See actions under youth engagement	NI17	EHC	ASB	See actions under youth engagement
2.8	To support or train EHC staff to identify ASB related issues	0	Accredit staff through the community safety Accreditation Scheme	No of staff trained.	NI17	EHC	N/A	Accreditation scheme on going. Delay has been caused due to finding suitable powers for officers. Meeting arranged to discuss between Environmental Services and Police lead on the scheme

		3. REDUCE SERIO	OUS ACQUISI	TIVE CRIM	E		
JAG ref	Objective	Actions	Performance indicator/	Ref to National	Lead agency	Lead Action	Update: 2008-2009 Quarter 4
			outcome	Indicators		Group(s)	
3.1	Continue to achieve reductions in overall levels of Acquisitive crime – viz: Vehicle Crime Dwelling Burglary Theft of high-value metals	JAG to monitor and target crime trends, putting in place timely and appropriate interventions	Reduce levels of acquisitive crime by 4% by March 2009	S-A2.2, S- A2.3b, NI16	JAG	Assigned by JAG	 Tarantula road show 19th March – Jackson Square - 1000 Crime prevention packs delivered Crime prevention road shows have been displayed at each parish councils AGM Theft of High Value metals - In the last quarter we have run two multi agency cross

							border initiatives on the borders of Essex – Jan 22 nd and March 19 ^{th.} On the 22 nd of March the following was achieved Arrests x 3 (for going equipped to burgle) 22 Processed for traffic matters
							VOSA 3 x Vehicles with 4 defective tyre 1 x Trailer with 1 defective tyre 1 x Trailer with no break away trailer 3 x Vehicles D.O.W.L 1 X Vehicle with excess weight
							 Continued to execute warrants on known offenders and target offenders responsible for vehicle crime –and burglary Operation Abox 21st April Tarantula road show 19th March – Jackson Square - 1000 crime prevention packs delivered Hertford/Ware saw reduction in 2008 -2009 of 38% for TFMV and 14 % for TOMV
3.2	To reduce the level of 'Tarantula' vehicle crimes across the district, viz:	Continue to support Operation Tarantula	Reduce levels of "Tarantula vehicle crimes	NI16	Police	N/A	Tarantula crime prevention road shows taken place in Bishops Stortford, Ware,

	Theft of motor vehicle Theft from motor vehicle (Does not include theft of external parts from vehicles, such as number plates & catalytic converters)		by 8% by March 2009				 Hertford, Buntingford and Sawbridgeworth. 10,500 Op Tarantula crime prevention packs distributed since Jan 08. Due to the local success Op Tarantula has been rolled out in Stevenage, Broxbourne. Volunteers, crime prevention panel and PCSO's have assisted at large scale events to promote Tarantula. Trap car operations have been deployed to assist in the capture of offenders. Vehicle crime levels remain lower compared to same period last year (13% decrease) Proactive operations around known offenders, some of which have now become PPO's, or ASBO's. Road shows continue to be diarised for the spring — commencing March. Media campaign planned around junior schools designing an Op Tarantula poster — winning entry published through media
3.3	To reduce the number of incidents of lead thefts across the district	Implement Operation Alchemist (Redweb)	TBC with Herts Police	NI16	Police	N/A	 Lead & metal thefts have reduced considerably following police interventions and in the light of reduced

							overall demand. Crime trends will continue to be monitored - no specific activity currently required.
3.4	To reduce levels of burglary dwelling across the district	 Implement No Cold Calling Zones where necessary to reduce burglary artifice Make best use of technology to target vulnerable locations/ repeat victims. e.g., memo cams Neighbourhood officers to have ownership of local burglary suspects and to gather and submit intelligence 	Progress of Operation Saturnalia. No of No Cold Calling Zones implemented Use of technology in vulnerable locations	NI16	Police	N/A	 monitored - no specific activity currently required. Hertford SNT has supported the cross border Agrarian Operations with staffing at its borders with Bishops Stortford. Op Abode launched across the CDRP – designed to tackle dwelling burglary using a variety of tactics including targeting known offenders, publicising crime prevention measures through local media, constabulary website. 'Immobilise' property marking system promoted across the district through schools and media. Hertford has trialled this and has had about 200 entrants to date. Dwelling burglary levels in East Herts are running at 6.5% higher than this period last year (23 offences); this is in line with increases across the entire county - the level of increase in East Herts
							remains below average – the CDRP has the fourth lowest increase in Herts. Hertford/Ware has seen a

						reduction in 2008 – 2009 of 4.8% for Burglary Dwelling due to OP ABODE and the various strands mentioned above.
3.5	To run regular cross-border multi-agency operations in response to identified crime trends, to maintain the focus on cross-border criminality	 Develop Cross-border intelligence (CHESS meetings) where necessary. Hold regular cross-border partnership/multi-agency operations 	CHESS meetings and operations held.	Police	N/A	 Bishop's Stortford Neighbourhood ran Operation (Active) with BTP, Essex Police and the BOSS syndicate. Over 5000 ANPR Hits, 41x suspects were stopped and questioned and a further 17x were Stop/searched by officers. 17x offenders were arrested, 10 fixed penalty notices were issued. A further cross border operation is planned for early March to address travelling criminality / fly tipping. ANPR is being introduced across the CDRP; this is a key tactic in addressing travelling / cross-border criminality. Two mobile cameras have been fitted in SNT vehicles at Hertford & Bishops Stortford and 2 'spike cameras' are planned to be in place & available for deployment by the end of March.

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	4. OFFENDER MANAGEMENT								
JAG	Objective	Actions	Performance	Ref to	Lead	Lead	Update: 2008-2009		
ref			indicator/	National	agency	Action	Quarter 4		
			outcome	Indicators		Group(s)			
4.1	To carry out case management	PPO group to liaise and	No of		Probati	PPO	Continuation from Quarter 1.		
	of PPOs to reduce the already	communicate closely on at least a	meetings		on,	Group	PPO Probation Officer and PPO		
	high risk they pose of	weekly basis and to review this			Police		Police continue to communicate		
	reoffending	communication at the 6 weekly					and work closely together.		
		PPO meeting.					Police have attended all the PPO		
							Meetings and SNT teams have		
							been given targets to develop		
							intelligence on. Claire Bowhill		
							has developed guidance for		
							SNT's on targeting PPO's.		

4.2	To have clear, explicit criteria as to what constitutes registration as a PPO and equally clear criteria for deregistration	PPO Group to ensure that such criteria are published and distributed appropriately using the selection matrix	Guidelines produced and circulated to relevant partners		Probati on	N/A	OP APTEKA Sele Football Project has centered on Hertford and Ware PPO's and has seen only one charge between these PPO's in the previous 6 months. PPO Probation Officer from the East Herts Probation Centre has been on training with the PPO Police to develop the knowledge of the criteria. There appears to be a requirement for a clear audit
							trail, re registration and a process in place to inform the offender of what PPO status means.
4.3	Provide a premium service to PPOs with a minimum input of 15 hours per week	Referrals to: DIP Hertsreach Sova Housing providers Leisure ETE	Number of individuals referred	S-A4.1, S- A4.1a	Probati on	N/A	Provide a Premium Service to all PPO cases in line with agreed Multi-Agency Premium Service minimum specifications. There will be a document available soon (if not already) that will indicate what the Premium Service is from all agencies.

	5. YOUTH ENGAGEMENT								
JAG	Objective	Actions	Performance	Ref to	Lead	Lead	Update: 2008-2009		
ref			indicator/	National	agency	Action	Quarter 4		
			outcome	Indicators		Group(s)			
5.1	Provide a programme of	 Support the provision of 	Amount,	S-A1.1a	IYSS	DA group	Programme of events for the		
	targeted and preventative	positive diversionary activities	frequency,				summer holidays evaluation		
	activities for young people	for children and young people	attendance				showed that activities were again		
			and				well attended and that several		
			monitoring				'known' young people attended		

			(where implemented) of activities				events. No analysis has been carried out so far in regards to police data. Full evaluation report available upon request from ASB & Projects Officer at EHC.
5.2	Raise awareness of drug and alcohol misuse issues in East Herts	 Carry out a workshop on drugs and alcohol at the annual East Herts Youth conference on drugs and alcohol (set for September) 	Workshop held, feedback from conference evaluation	S-A1.1c	EHC	DA group, A&D group	East Herts Alcohol and drugs group obtained Frank and 100% hangover free 'freebies' for alcohol and drug workshop. Cotton bags were handed out to all participants.
5.3	Work with young people who are at risk from drugs and alcohol misuse.	 Support ongoing youth projects and initiatives 	Initiatives, youth projects held	S-A1.1c	IYSS	DA group, A&D group	Sports on Sele (SOS) Project on going project that includes drug and alcohol advice Bodystop Bus to be used during the summer activities.
5.4	To raise awareness on services available for young people and scenarios on keeping safe	 Liaison with youth councils To run Hertford and Bishop's Stortford Crucial Crew events 	No of Crucial Crew events, School attendance at events		EHC, Police	A&D group	Summer Activities programme was publicised in schools by PCSOs and Extended Schools Officers Crucial Crew ran in both areas and was again successful.

	6. REDUCE VIOLENT CRIME								
JAG	Objective	Actions	Performance	Ref to	Lead	Lead	Update: 2008-2009		
ref			indicator/	National	agency	Action	Quarter 4		
			outcome	Indicators		Group(s)			
6.1	To reduce the overall number of	 To target violent crime hotspots 	Reduce	NI15	Police	N/A	In Hertford and Ware		
	incidents of violent crime within	 Carry out enforcement 	incidents by				Operation SPRAWL and		
	the CDRP.	operations focused on reducing	4% by March				AJAX continued to reduce		

	Violent crime incorporates: Grevious Bodily Harm S20/S18 Offences Against Person Act 1861. Sexual Assault/Rape Domestic assaults	crime in public spaces Continued enforcement of the DPPOs in & consideration and introduction of similar schemes elsewhere in the district, such as Bishop's Stortford.	2009				violent crime caused by the night time economy. Sky Nightclub an out of scale crime generator has been a focus for the Ware team and this premises will be subject to a licensing review for revocation of licence on the 15 th May 2009. Much of the violent from 2008 – 2009 is attributable to this premises. Violent crime was reduced across the area by 2.3% however there were 4 further offences in Hertford.
6.2	To maintain and support licensing issues and initiatives	 Pubwatch to support identified schemes Continued roll-out of Bottle watch across E Herts, using robust follow-up action to target offending premises. Manage the cumulative impact of licensed premises within the town centres affected by the Night Time economy. (This includes strict management of licensing applications) 	Monitoring and evaluation of schemes	NI15	Police	NTE	 Pubwatch is active in Hertford, Ware and Bishops Stortford. Police have requested funding for the extension of Bottle watch via the recent alcohol related partnership activity funding scheme. The local Youth Crime Reduction Officer has begun an operation targeting underage drinking issues.

6.3	Prevent public nuisance by	Continue to ensure licensed premises maintain high standards and comply with the terms of their licence by taking to review any licensed premises that repeatedly breach the terms of their licence or fail to comply with licensing legislation Support and implement Safer	No of licensees taken to review for breaching or failure to comply with their licensing conditions	NI15	Police	NTE,	 Police monitoring the quantity and quality of information for premises serving or allegedly serving alcohol to underage persons, and bidding for Test purchases Bottle watch to run In Buntingford – 4 premises to monitor – some youth related ASB as a result of alcohol abuse. 2 premises the Jolly Sailors and Sky have been subject to a review. Objections have been placed for Westmill, Midwest. Various premises have not reached this stage due to the negotiation process. Hertford SNT developed the role of licensing officer for East Herts and this has been seen as best practice and is now been replicated across the area. East Herts has had 2 of 160 across the country revocation of licence or Designated Premises Supervisor with another pending. There have been reductions
0.3	reducing alcohol related violent crime	Clubs, Pubs and Bars Scheme	scheme	UIIIO	Police	A&D group	in both violent crime (-1.6%) and serious violent crime (- 10.3%); the CDRP has also

							seen reductions in less serious assaults (-13.4%). The introduction of the Bishops Stortford DPPO will further assist in managing down alcohol-related violent crime. Closure of Sky nightclub an out of scale crime generator is sought 15/05/2009. Hertford/Ware saw a slight increase of 4 offences 2008 – 2009 and is attributable to these premises. The DPPO in Hertford is in place. East Herts has seen a reduction in violent crime (2.3%) and serious violent crime (9.3%) Pubwatch is running in Hertford and Ware and is attending by the SNT.
6.4	To support and contribute to: Raising awareness of domestic violence Reducing incidents of domestic violence	 Provide support to ensure the continuation of the East Herts and Broxbourne Domestic Violence Forum, in particular through the provision of sanctuary rooms and distribution of mobile phones Support and promote White Ribbon Week in November Assist in the publication and distribution of domestic violence initiatives 	DV forum meetings held, White Ribbon week supported, IDVA introduced to Eastern Area	S-A6.2, NI32	JAG, Police	EH and Brox DV Forum	 DV Forum meetings held bimonthly. Eight DV forum meetings held. DVO's have received funding to purchase mobile phones for victims. WRW week - County launched an exhibition this year to raise awareness within large firms/head offices. Two IDVA posts for the

 Make provisions for the introduction of Independent 	•	Eastern area appointed Information of IDVAS
Domestic Violence Advisors		presented to JAG members
(IDVAS) subject to resources	•	Four MARACs taken place.

	7. CROSS CUTTING THEME – ALCOHOL AND DRUGS								
JAG ref	Objective	Actions	Performance indicator/ outcome	Ref to National Indicators	Lead agency	Lead Action Group(s)	Update: 2008-2009 Quarter 4		
7.1	Set up an East Herts alcohol and drugs working group	Working group to implement actions to: Improve feelings of safety Reduce ASB Reduce serious acquisitive crime and re-offending Engage with youth Reduce serious violent crime	Establish group and evaluate subsequent actions in response to emerging issues		EHC	A&D group	Group set up with action plan covering September 2008 – March 2009		

<u>Key</u>

A&D Group = Alcohol and Drugs Working Group

ASB = Anti-social Behaviour Group

Comms = Partnership Communications Group

DA group = Diversionary Activities Group

EH & Brox DV Forum = East Herts and Broxbourne DV Forum

EHC = East Herts Council

IYSS = Integrated Youth Support Service

JAG = Joint Action Group
NTE = Night Time Economy Group
PPO = Prolific or Priority Offenders Group